

How to Read Your WALTON GAS BILL

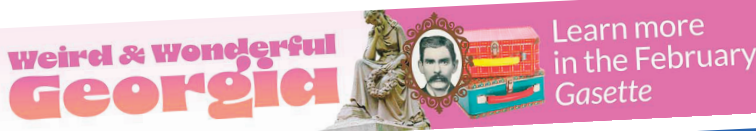
Understanding how to read your monthly Walton Gas bill is vital to keeping your energy budget in check. To help you better know what each line item on your natural gas bill represents, we're sharing this sample bill that explains how charges are determined.

Have more questions about your Walton Gas bill? Our customer service representatives are available to answer your questions Monday through Friday (excluding holidays), 7 a.m. to 7 p.m. Call (770) 427-4328 or email info@waltongas.com.

- 1 AGL ACCOUNT/AGL METER:** Atlanta Gas Light (AGL) delivers natural gas to homes and businesses on behalf of Walton Gas and other gas marketers in Georgia. AGL is responsible for gas delivery, pipeline maintenance and meter readings.
- 2 DDDC: DEDICATED DESIGN DAY CAPACITY** is the amount of space reserved in the AGL pipeline for gas needed to serve your premises on the coldest day of the year. This number is based on your usage, so it is different for everyone.
- 3 THERMAL FACTOR:** A therm is a unit for measuring the amount of gas you consume. Your consumption is first measured in CCFs, or hundreds of cubic feet of gas volume. AGL determines the thermal factor, which is used to convert your consumption in CCFs to therms.
- 4 PRICE PER THERM:** The price you pay per therm of gas consumed. This price will vary depending on the rate plan you choose.
- 5 RENEWAL MONTH:** The month and year your current contract with Walton Gas expires. Customers not renewing a fixed rate by the contract expiration date are placed on a variable rate.
- 6 CCF:** Your consumption (measured in hundreds of cubic feet) for the service period.
- 7 THERMS:** The amount of gas you consumed (CCF) multiplied by the thermal factor (see 3 above).
- 8 CONSUMPTION CHARGE:** The cost for gas used during the service period. The gas charge can vary based on the quantity of gas used and the price per therm for the service period.
- 9 AGL BASE CHARGE:** Also known as the pass-through charge, applies to all natural gas customers on the AGL pipeline. The fee can vary, with the highest charge typically in the winter months. More at atlantagaslight.com/residential/pricing-and-rate-plans
- 10 CUSTOMER SERVICE FEE:** The customer service fee is Walton Gas' cost of servicing your account. Walton Gas offers one of the lowest among Georgia marketers.
- 11 TAXES:** These are set by the county and city where you live.



To Make a Payment call (770) 267-8409

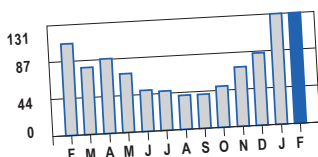


Statement Date	Due Date	Amount Due
02/21/24	03/13/24	164.41
Previous Balance		163.15
Payment(s)		-163.15
Balance Forward		0.00
Walton Gas Charges		164.41
Total Amount Due		164.41

We appreciate your business!

ARE YOU A LEVELIZED BILLING CUSTOMER?

The appearance of the bill will vary for customers with a levelized payment plan. Visit the [Walton Wise blog](#) for a detailed explanation of a levelized bill.



To Report a Gas Leak
Call Toll Free 1-877-427-4321

Account: 000000000				Name		Phone Number	
Svc Loc: Road 1234				DDDC: 1.076		Residential Fixed 24 Bills	
AGL Account: 000000000				Thermal Factor: 1.033		Price Per Therm: 0.739	
AGL Meter: 000000000000				Meter Multiplier: 1		Renewal Month: 07/24	
FROM	TO	LAST READ	CURRENT READ	CCF	THERMS	AMOUNT	
01/08/24	02/07/24	5601	5728	127	131	96.81	
Consumption Charge						50.89	
AGL Base Charge for February						5.95	
Customer Service Fee						10.76	
Taxes						164.41	
Current Charges						163.15	
Previous Balance						-163.15	
Total Account Balance (Automatically Drafted)						164.41	

** Some Walton Gas bills may include one-time, additional fees. Additional fees are assessed for starting, switching, early termination